

WEBINAR RESOURCE PACKET

Webinar 10: August 29, 2018; 2:00–3:00 p.m. PDT

Link: <https://event.on24.com/wcc/r/1820408/4C1B9DD763B64C93891D093AA4080BF6>

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PREPARATION CHECKLIST

PRINT RESOURCE PACKET

This webinar is designed to be highly participatory. For optimal engagement, download and print this resource packet and the County Goal-Setting guide before the webinar. Have the hard copy in front of you with a pen in hand.

VISIT THE WEBSITE

Spend 5 minutes visiting the website www.calworksnextgen.org. If you missed previous webinars, the link to see them is on the Resource Library page.

PRE-WEBINAR TASKS

You will invest a full hour of your time by participating in this webinar. To get the most from your investment, spend 10 minutes reading this packet. Talk with the staff in your office about how county goals already show up in your operations.

PREPARE YOUR LEARNING ENVIRONMENT

If we were in person, we'd take great care to provide an optimal physical learning environment. We invite you to create a comfortable space for yourself—grab a snack and cup of coffee, a highlighter, scratch paper to doodle on ... whatever helps you learn best!

MUTUAL ACCOUNTABILITY

As your facilitators, we are committed to meeting your learning needs throughout this webinar. We expect that you will be available to participate and engage with us during the hour.

LOG IN AND CONNECT

Plan on joining us 10 minutes before the webinar starts to test your equipment and settle into our virtual learning space.

Webinar 10: Using the County-Level Guide to Improve Implementation

Webinar facilitator

Natasha Nicolai, Mathematica Policy Research

Intent for Webinar 10

Our intent is to offer information and resources on the tools within the County-Level Guide to help improve your county's implementation of CalWORKs 2.0.

Achievements: During the webinar we will...

- Examine how the guide can help you with implementation
- Discover how each tool fits into a continuous quality improvement (CQI) process
- Take a first step in developing or improving your county's CQI process

Before the webinar

Take a few minutes to think about what you already do to promote CQI. Jot down a few notes here.

During the webinar

Check the tool you are most interested in learning about and use this space to make notes.

- County Self-Assessment
- County Resource Map
- Introduction to County Goal Setting
- Choosing Frontline Tools
- Staff Skills and Attributes
- Fidelity Assessment Tools

Notes:

After the webinar

1. Write down a next step for your county to begin developing or improving your CQI process.
2. If you participated as a team, compare notes as soon as possible after the webinar and determine your next steps while the creative thoughts are still flowing.