

## WEBINAR RESOURCE PACKET

Webinar 5: October 11, 2017; 2:00 p.m. PT

Link: <https://event.on24.com/wcc/r/1506857/24207485698E965BEEA6E6275D4794F1>

Contact: [CalWORKs2.0@gmail.com](mailto:CalWORKs2.0@gmail.com)

## PREPARATION CHECKLIST

### PRINT RESOURCE PACKET

This webinar is designed to be highly participatory. For optimal engagement, download and print this resource packet before the webinar. Have the hard copy in front of you with a pen in hand.

### VISIT THE WEBSITE

Spend 5 minutes visiting the website [www.calworksnextgen.org](http://www.calworksnextgen.org). Click “Register” at the bottom of the log-on page to sign up. Click on the “Promising Practices” page for more information and videos on the topic of this webinar. If you missed previous webinars, the link to see them is on the bottom of the home page.

### PRE-WEBINAR TASKS

You will invest a full hour of your time by participating in this webinar. To get the most from your investment, spend 10 minutes reading this packet. Talk with the staff in your office about how you currently use data and how you would like to use data to solve issues and improve customers’ progress in your county.

### PREPARE YOUR LEARNING ENVIRONMENT

If we were in person, we’d take great care to provide an optimal physical learning environment. We invite you to create a comfortable space for yourself—grab a snack and cup of coffee, a highlighter, scratch paper to doodle on ... whatever helps you to learn best!

### MUTUAL ACCOUNTABILITY

As your facilitators, we are committed to meeting your learning needs throughout this webinar. Our expectation is that you will be available to participate and engage with us during the hour.

### LOG IN AND CONNECT

Plan on joining us 10 minutes before the starting time of the webinar to test your equipment and settle into our virtual learning space.

## Webinar 5: Using SAWS\* Data to Manage Programs

### Session designers and facilitators

Yunny Tai, San Francisco County

Ed Cuellar, Stanislaus County

Anita Suarez, Tulare County

Natasha Nicolai, Mathematica Policy and Research

### Intent of Webinar 5

Our intent is for you to leave the webinar with specific data strategies that you can apply to your own program as well as thoughtful ideas about data management that you might use to craft your own strategies to improve your program.

### Achievements

During the webinar we will:

- Highlight the stories of three counties that are doing innovative work related to program management using SAWS data
- Reflect on what you find especially interesting or useful about the counties' use of data
- Identify commonalities across the presentations that lead to ideas for future work with data

### Before the webinar

To get you started thinking about data for program management, take a few minutes to think about these questions before the webinar:

- How does your current data management strategy help your customers on a daily basis?
- What research questions do you have that the data you already collect might help answer?

### During the webinar

During the webinar we will ask you to reflect on what you hear:

What sticks out to you?

What do you find especially interesting or useful about the data management strategy presented?

At the end of the webinar, we will ask you to reflect on all three presentations:

What do the innovative practices from the three counties have in common?

What cross-cutting strategies did you identify?

What ideas do you have for counties?

What implications do you see for future advocacy on data?

### After the webinar

1. Sign up for the next webinar and put its date into your calendar.
2. Post your insight, question, idea, or topic on the forum page of the new website.
3. Call or email a colleague who could not attend and share one thing you learned from the webinar. Invite your colleague to log in to the website and register for the next webinar.

\*Statewide Automated Welfare System.