I.   What is your timeframe for launching?
  A.   Spring 2017
     i.   Introductory CW 2.0
     ii.   High level overview to staff at division meeting
  B.   January 2018
     i.   Train the trainer(TtT) completed
     ii.   Supervisors provided a high-level overview of TtT
  C.   February 2018
     i.   Supervisors have already attended the CW 2.0 webinars
     ii.   2/14/18 & 2/28/2018
     iii.   High level introduction at division meeting
  D.   March 2018
     i.   Modification of tools and packets
  E.   April 2018
     i.   Supervisors
       1.   Review
       2.   Buy-in
       3.   Input
     ii.   Division Meeting
       1.   Share implementation timeline
       2.   Introduce quality of life interest & goal storming
  F.   May 2018
     i.   Ice-cream social kick-off
     ii.   Begin Quality Of Life Interest (QOLI) distribution at intake
     iii.   Begin utilizing Goal Storming (GS) in Yuba County YubaWORKs Job Preparation & Guidance Center
     iv.   Weekly check-in on QOLI/GS during unit meetings
     v.   Review weekly feedback
     vi.   Adjust accordingly
  G.   June 2018
     i.   Train road test staff (at least three used in OCAT)
       1.   Introduce and use the CalMAP/GPDR
       2.   Weekly meetings to check in on CalMAP/GPDR
       3.   Review feedback & adjust accordingly
     ii.   TtT Social Worker (SW) = peer mentor
     iii.   Share progress with all staff at division meeting
  H.   July 2018
     i.   Train road test staff
       1.   Introduce and use the Road Map/24 month counter
       2.   Weekly meetings to check in on Road Map/24 month counter
       3.   Review feedback & adjust accordingly
     ii.   SW = peer mentor
     iii.   Share progress with all staff at division meeting
  I.   August 2018
     i.   Send training date(s) to staff (after 10-day cut-off)
     ii.   Road test staff & YubaWORKs use the post cards
     iii.   Review/adjust entire process

        iv.   Re-test entire process

        v.   Share progress with all staff at division meeting

J.   September 2018

        i.   CW 2.0 = standing topic of discussion at weekly unit notes (through 2018)

        ii.   Train all staff

        iii.   Division meeting updates

K.   October 2018

        i.   Full implementation (all selected tools)

        ii.   Division meeting updates

        iii.   Accomplishment celebration (Root beer floats?)

L.   November 2018

        i.   Workshops for Employment Services staff (1-2 workshops for additional guidance)

        ii.   Debriefing for all staff (include eligibility, Family Stabilization (FS) and Housing Support Program staff)

        iii.   Division meeting updates

II.   **What tools are interested in using or exploring more?**

A.   Quality Of Life Interest

        i.   To be used in eligibility and/or YubaWORKs (Job

        ii.   Given to client at the end of the intake

        iii.   To be completed and returned at OCAT

B.   CalMAP

        i.   At end of OCAT

        ii.   Instead of ASR

        iii.   Use as self-assessment

        iv.   Use to determine the next step(s)

        v.   3+ areas of specific need = automatically FS

        vi.   Approx. 80% of caseload appears to be FS

C.   Goal, Plan, Do, Review (GPDR)

        i.   At the end of OCAT

        ii.   Always utilize and throughout division including YubaWORKs

D.   Goal storming

        i.   In YubaWORKs

        ii.   Vision boards (as a workshop)

E.   Road Map/Pot holes

        i.   Currently have a version that is not utilized

        ii.   Was too cumbersome

        iii.   Too time-consuming

        iv.   Ever-changing participant information

        v.   Uncertain on timeframe for completion and revisiting

F.   Postcard (uncertain on cost impact)

G.   24-month counter (?)

        i.   Check w/ road testers

        ii.   Use instead of manual 24 month tracker

        iii.   May be optional

IV. **What is your plan for focusing and structuring the launch (staff, tools, program areas, goals, county culture)?**
   A. Staff
      i. Begin with/target high-functioning and strong Social Workers as the road-testers to later become peer mentors.
      ii. Already prepared with OCAT, Motivational Interviewing (MI), tiger brain
      iii. Additional MI training (3/2018)
      iv. Build upon that foundation
      v. Already use a road map (will be replaced)
   B. Tools
      i. Utilize and replace current tools with those listed above
   C. Program areas
      i. Intake/eligibility
      ii. WTW
      iii. FS
      iv. HSP
      v. Not limit to intake/new cases but also road test to continuing/ongoing participants as well
   D. Goals
      i. Vision: A healthy and thriving families and community.
      ii. Mission: Be a catalyst for building a healthy and thriving families and community.
      iii. Values:
         • Quality services are delivered with commitment and accountability.
         • Individual diversity is respected.
         • Interpersonal relationships and services are ethical, empathetic and empowering.
      iv. Streamline and engage all CalWORKs families to empower them, the children and generations to come.
   E. Culture
      i. Same as the goals above but expand it to the entire department

V. **Are you interested in conducting a formal or informal road test?**
   A. Formal road test

VI. **What challenges or pain points are you anticipating upfront?**
   A. Staff buy-in may be high with little or no resistance
   B. The follow-through is not always there due to competing demands
   C. This drop-off may not be immediate or obvious
   D. Assist/support with change-fatigue

VII. **What do you most want implementation support with?**
   A. Communication
      a. Open forums
      b. Idea sharing forum with other counties
      c. Continue connection with cohorts
   B. Technical support
      a. Tools
      b. Additional supportive and relevant webinars to continue to expand on this new horizon
   C. Continuing to work with families (innovative ideas)